

travelbulletin

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Giving agents the edge

AGENT INSIGHT

Marie Rowe, Travel Counsellors, on how to 'Keep Calm and Carry On'

AGENT BULLETIN

Earn a chance to win a host of prizes, incentives and fam trip places!

FAMILY HOLIDAYS

As families begin to jet off for their summer holidays, a great range of family-friendly breaks.

TRAINING & E-LEARNING

Keep up to date with sale and destination know-how.

ITALY

From the heights of Vesuvius, to the depths of the Mediterranean



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RIVIERA CANCUN • RIVIERA MAYA • TULUM | **PANAMA** | **ST. MARTIN**

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TRAINING & E-LEARNING

Learn the latest from PATA, Travel Yukon, Tampa Bay, and many more.

BUCKET LIST BONANZA

KAYAK's recent survey has found that almost one-in-five people are checking off a bucket list trip post-pandemic.



Since the pandemic started, people have missed out on an average of two holidays.

AS THE world begins to re-open for international travel, KAYAK has analysed the impact that Covid-19 has had on people's travel habits. Findings show that 69% of people said the pandemic has made them re-evaluate the types of holidays they now wish to go on.

After over a year of cancelled plans and constantly changing travel restrictions, KAYAK's survey found people in the UK have missed out on average of two planned holidays since the initial lockdown, and it appears many are looking to make up for lost time when travel opens up, with 23% planning longer trips away and 21% looking to splurge more on luxury travel.

Furthermore, 43% say that missing out on holidays has made them want to go on holidays they've been dreaming about, with almost one in five (19%) no longer waiting to check off a bucket list destination for their post-pandemic trip.

The desire to rediscover travel is consistent with KAYAK's own search data. While flight searches in the UK have yet to hit pre-pandemic levels of 2019, they appear to be on the rise – increasing by about 59% since the beginning of 2021. While domestic travel searches have remained popular (up about seven times higher than January), international travel also appears to be trending, with

searches up about 43% since the start of the year. Further, a quarter (25%) have said the traffic light system has made them explore destinations they wouldn't have considered before.

Additional trends from the survey report include:

- a quarter of people planning more holidays in general; 18% are planning more shorter trips such as weekends away;
- more than one-in-10 (12%) are planning on visiting destinations they hadn't previously considered;
- 46% of people say the pandemic has made them realise life is short, so they want to go on holidays they have dreamed about.

travelbulletin

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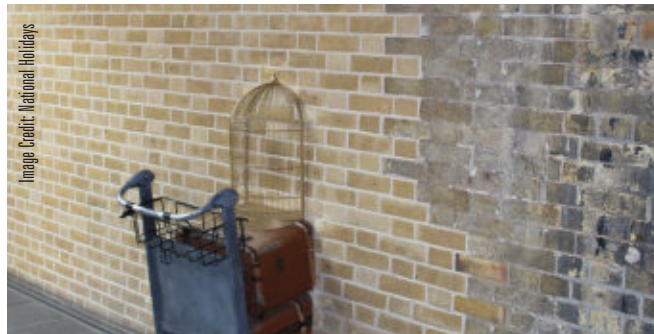
National Holidays launches Harry Potter coach break

NATIONAL HOLIDAYS has launched a new coach break to London that will allow guests to take a peek into Harry Potter's world of wizards and witches.

Customers can discover some of the most iconic film locations that were featured in the Harry Potter movies and to top it off, there is the chance to meet the actor who played Percy Weasley.

On the all-ages family break, expert guides unveil the secrets behind the movie, including the entrance of The Leaky Cauldron, sections of the Knight Bus' route, the bridge that was destroyed by dark magic and the location used for the exterior of Gringotts Wizarding Bank.

The tour also includes a Hogwarts themed feast back at the hotel, topped off with a meet and greet with Chris



The tour will feature many iconic features and sights from the movies.

Rankin, who played Percy Weasley.

Claire Dutton, trade sales manager at National Holidays, comments: "We offer various Harry Potter themed tours and they are always hugely popular with agents. This new film locations tour offers something a little different for fans of the movie and is a great pre-Christmas treat."

The two-day coach break, 'Wizards Tour of London &

Meet a Weasley', is priced from £149 per person. This is based on a December 19, 2021 departure, with return coach travel, a guided Harry Potter locations tour, one night's accommodation with breakfast, a Hogwarts themed feast, meet and greet with Chris Rankin (Percy Weasley) and free time to explore London.

www.nationalholidays.com/agents

Inghams opens the door to France & Switzerland

INGHAMS HAS restarted holidays to France and Switzerland.

Julie Franklin, head of agency sales, said: "We are very excited to have two of our destinations open up for our agents to sell...having hosted a recent Swiss event, we know the demand is there and we will ensure we support agents with social media activity to help with promotions."

Inghams offers a seven-night stay at the three-star Solaria Apartments, Davos, Switzerland from £559 per person, flying on

September 18, 2021, from London Heathrow. The price is based on two adults sharing.

For a stay in France, the company offers seven nights at the five-star Cristal de Jade Residences, Chamonix. This option is priced from £569 per person, flying on September 11, 2021, from Bristol, and is based on two adults sharing.

Inghams summer breaks are available to book with deposits from £150 per person.

www.ingham.co.uk

Oceania Cruises debuts 2022 Europe and Tahiti cruises

OCEANIA CRUISES has introduced 16 new Europe and Tahiti voyages for early 2022 aboard the Regatta and Nautica.

The debut of Nautica and restart of Regatta heralds the completion of the \$100+ million OceaniaNEXT rebuild of the brand's four 684-guest Regatta Class ships and the brand's full return to service, with all six ships sailing the globe once again.



Image Credit: Adobe Stock

Nautica's April through June 2022 Europe voyages range in length from 10 to 24 days and call at the most iconic destinations in the region, such as the French and Italian Riviervas, the Greek Isles, the Holy Lands, and the Canary Islands. Regatta reprises her popular Tahiti itineraries with the addition of three new 10-day roundtrip Papeete cruises in February 2022.

These new sailings are now open for reservations.

For additional information, and to book, visit

www.oceaniacruises.com



Image Credit: Adobe Stock

Aer Lingus welcomes Brits back on board

AER LINGUS is now welcoming British customers back onboard flights between the UK and Ireland, as Ireland opens for leisure travel.

Aer Lingus is operating 109 weekly scheduled services between the Republic of Ireland and the UK. Customers will be able to fly from Heathrow to Dublin, Cork and Belfast City Airport in Northern Ireland; from Manchester to Dublin and Belfast City Airport; Birmingham to Dublin and Belfast City Airport; Edinburgh to Dublin and Belfast City Airport and Glasgow to Dublin.

www.aerlingus.com

TUI expands holiday programme for summer 2022

TUI UK has announced the expansion of its summer 2022 holiday programme from Bristol Airport with the reintroduction of flights to Sharm El Sheikh, Egypt, and increased flying to several destinations.

Due to customer demand, TUI will increase its frequency of flights to select destinations.

Flights to Tenerife and Paphos will operate three times a week and flights to Florida will operate twice a week.

The largest programme from Bristol will be Turkey, with four flights a week operating to Dalaman, three to Antalya and two flights a week to Bodrum.

There will also be an extensive Greece programme with the choice



TUI will increase flights to over six destinations.

of nine both smaller and larger Greek islands on offer. Flights to Halkidiki and Santorini will operate once a week, twice a week to Skiathos and Kefalonia, three times a week to Corfu, Heraklion, Kos, and Rhodes and four times a week to Zante.

In the next summer, there will be reintroduction of flights to Sharm El Sheikh, Egypt, flying twice a week.

Two options will be available

from Bristol Airport – Cancun and Orlando Melbourne International, the new Florida gateway for TUI customers. TUI will also increase flights to several destinations to offer 10/11-night holidays for customers travelling from Bristol Airport. Flights to Bodrum, Fuerteventura and Hurghada will be increased to twice a week throughout the season.

www.tui.co.uk

Teessiders take off to Corfu for first time in 12 years

RYANAIR HAS launched its summer service to Corfu, connecting Teesside Airport to the Greek island for the first time in 12 years.

The route is operating every Wednesday until the end of October, flying from Teesside at 5:20pm, with the return flight from Corfu, arriving back at 4:30pm. It is the first time the area has had a direct connection to Corfu since Thomson Holidays' flights in 2009.

Corfu remains on the Government's amber list for international travel, but recent relaxations permit fully vaccinated travellers

(those who have had their second jab at least 14 days before travelling) to fly without having to self-isolate upon their return.

Arrivals will still have to take a PCR test on or before day two of their arrival.

Tees Valley Mayor, Ben Houchen, said: "This is the last summer service that Ryanair had to launch from our airport, and like Faro it's an absolute bonus thanks to the brilliant uptake in flights to Alicante and Palma."

www.teessideinternational.com

Emerald Cruises unveils 'Epic Voyages' itineraries

EMERALD CRUISES has released a selection of longer duration cruises. Combining two or three itineraries, the 'Epic Voyages' offer further exploration for those with a little more time on their hands.

Guests can cruise the Rhine, Main and Danube rivers all in one 23-day journey with the 'Rhine, Main & Danube River' cruise between Bucharest and Amsterdam. Combining two of Emerald Cruises' most popular journeys, this itinerary includes Austria, Croatia, Serbia and Romania. Guests will save up to £1,400 per couple. Prices start from £6,765 per person departing June 4, 2022 on board Emerald Destiny Star-Ship.



Emerald Azzurra will sail a 15-day 'Discover French & Italian Coastlines' itinerary from £7,385 per person, departing August 6, 2022.

The 15-day 'Discover the Eastern Mediterranean' itinerary starts from £7,340 per person, departing May 7, 2022.

Guests booking and paying for their cruise in full will save 10% with the Super Earlybird offer.

www.emeraldcruiises.co.uk



Air Transat promotes Keating to lead European & American markets

AIR TRANSAT has promoted its UK & Ireland commercial director, Adrian Keating, to lead a wider range of markets across Europe and America. Keating, who will retain his leadership role for Air Transat in the UK & Ireland, will assume revenue responsibility for a range of Air Transat's other online markets.

In each of the 10 markets, Keating's role will be to devise its commercial strategy, including all sales and marketing activity across every distribution channel.

www.airtransat.com



AGENT INSIGHT

MARIE ROWE TRAVEL COUNSELLORS

'Keep Calm and Carry On' has become more of a visual icon than an inspirational quote in the last two decades, since the resurrection of the poster, produced by the British Government in preparation for WWII, intending to raise the morale of the British public.

It is the perfect example of truly Great British stoicism - the 'stiff upper lip', self-discipline, fortitude, and remaining calm in adversity.

I think there is great inspiration to be taken from this message, albeit 82 years later, where a 'war' is actually a global pandemic.

For many agents, the last 17 months have been a relentless attempt to 'Carry on' whilst navigating the many new and changing rules, restrictions, and policies, all whilst managing everyday life.

I personally think that the 'Keep Calm' part is the most valuable part of the message.

Rather than finding ways to calm yourself down after watching your green list bookings turn to amber, two days before departure, in WWII, the advice was to stay calm before the event – encouraging civilians to carry on without worrying about what might happen next.

For me, this is the best thing I've learnt to do over recent months; there has been a drastic change in how I feel and cope with stressful situations when they arise, compared to the way I let the first 6 months of chaos affect me.

Now I win every time because calmness equips me to cope physically, mentally and emotionally when the bombs strike.

5 tips for cultivating a calmer state of mind:

1. Daily exercise with fresh air
2. Practice gratitude
3. Avoid negativity
4. Take mindful moments
5. Meditate

We know we are part of a strong community, so let's raise morale by keeping calm and carrying on...



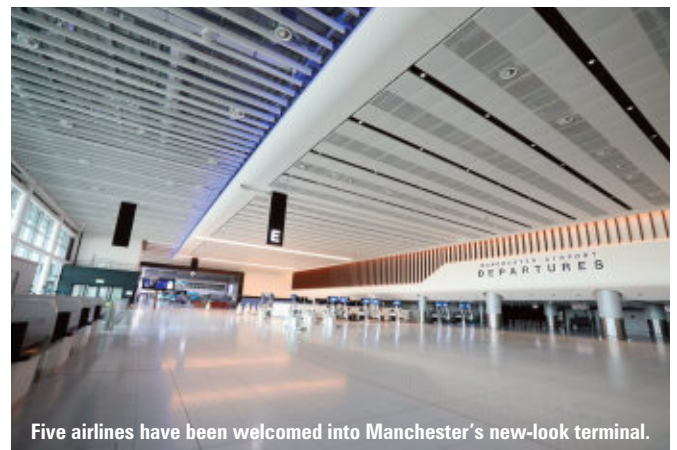
THE CANADIAN Government has confirmed that fully vaccinated travellers will be able to enter the country from September 7, 2021. Arriving guests must use the ArriveCAN web portal or app to ensure they meet all entry requirements and, providing they do, will be admitted without the need to quarantine. Provisions include a 14-day period since the second dose and standard entry requirements.

Eight airlines call new-look Manchester terminal home

OPENED TO the public on July 14, 2021, Manchester Airport's new-look second terminal initially offered flights with Jet2.com, with TUI swiftly following, operating from July 15, before Singapore Airlines kicked off its first service from the terminal on July 17, 2021.

Etihad Airways, Qatar Airways and Brussels Airlines began services on July 20, 2021, with airBaltic and Ethiopian Airlines following on July 21 and July 22, respectively.

Guests flying from the terminal can enjoy a number of shops, restaurants and bars: Archie's, the Amber Alehouse, Pret-a-Manger, Costa Coffee, M&S and Accessorize. Two exclusive lounges are also on offer, Escape (with passes from £19.99) and 1903 (starting at £32.50).



Five airlines have been welcomed into Manchester's new-look terminal.

Karen Smart, MD of Manchester Airport, said: "It's great to see more of our airlines resume services, increase frequencies and move across to their new home in Terminal Two.

"Not only will opening the new terminal help with our Covid-19 recovery, but it will also give our customers the best experience as they jet off on their holidays."

www.manchesterairport.co.uk



Image Credit: Adobe Stock

THE KENYA Tourism Board has partnered with Gamewatchers and Air Kenya to offer one agent a seven-night safari trip. By registering for the platform, and completing at least one module, agents could win an eight-day/seven-night trip for two. Runner up prizes include three £100 Love2Shop vouchers. Agents must enter by registering and completing one module by August 26, 2021. Each module completed counts for one entry, with the chance to earn three entries in total. www.magicalkenyatravelspecialist.com

AGENT TRAINING

VISIT SWEDEN is promoting its new training course, Sweden for Travel Professionals. On the site, agents can gather insight, information and inspiration about Sweden and how to package and sell a year-round tourism product. The site will feature a Travel Trade toolkit, containing constantly updated videos, images and sample copy, which agents can use on their own platforms and communication channels.

<https://traveltrade.visitsweden.com/>

THE DUBAI Expert programme enables agents to learn about all things Dubai through a game as well as virtual tours, interactive maps and assets, which are all available for agents to access. The Dubai Tourism is also constantly running webinars to keep agents in the know, with key tour operator partners and its UK trade team hosting.

<https://game.dubaieexpert.ae/>



Image Credit: Adobe Stock

AGENT INCENTIVES

- IN CELEBRATION of the launch of its new river cruise brochure, Newmarket Holidays is offering agents an incentive of £20 per booking, applicable against all 2021/2022 bookings made between now and August 31, 2021. Furthermore, agents who make bookings will be entered into a prize draw to win a free place on an A-ROSA fam trip in 2022. For further information, contact Richard Forde, head of trade sales, at 0208 335 5142.



- AS CROATIA joins the green watch list for travel, Prestige Holidays has launched a new booking incentive on all new holiday bookings to the Adriatic destination. Agents booking through the agent-friendly operator will earn a £20 Love2Shop voucher for every new booking made before August 31, 2021. Eligible bookings must include travel dates before October 31, 2021 for the incentive to be earned. www.prestigeholidays.co.uk
- THE JAMAICA Tourist Board has launched a new initiative to help agents celebrate their birthdays virtually. Celebrants will receive a cake topped with sparklers and are given the opportunity to discuss their favourite Jamaica memories on an interactive video call. Agents who join in stand the chance to win a place on one of many fam trips planned for later this year, and also are in with a chance of winning a seven-night, all-inclusive stay at the Ocean Coral Spring Resort. To take part, agents have to email jcahill@visitjamaica.com with their name, agency, date of birth, contact number and shipping address.

travelbulletin COMPETITION

Win a three-night stay for two people on an all-inclusive basis at the Be Live Experience la Niña in Tenerife!

For all competitions visit <http://www.travelbulletin.co.uk/competitions>

Sun, spa and surf at Secrets and Dreams Bahia Mita

TWO ADJOINING all-inclusive resorts, Secrets Bahia Mita Surf & Spa Resort, and Dreams Bahia Mita Surf & Spa Resort, on the Riviera Nayarit, are set to open their doors for guests for the first time on August 1, 2021.

The two adjoining properties add 641 room-capacity (278 at Secrets, 363 at Dreams) to Punta de Mita, the secluded beach destination that the resort calls home.

As their names suggest, both beachfront properties are ideal spots for keen surfers; the beach at the front of the property, Bahia de Bandaras, is home to world-famous surfing tournaments.

For those less adventurous, the 'Unlimited-Luxury' concept includes pool and beach services, 24-hour room service and a daily-restocked



The beachfront resort host two infinity pools.

minibar. Guests opting for the luxurious option will have access to two infinity pools, three outdoor restaurants, an international buffet, seven bars and a spa.

In a first for any Mexican hotel/resort complex, both hotels will have seismic isolators to reduce the impact of earthquakes.

Keen golfers will be sure to

enjoy the on-property 18-hole golf course.

Secrets Bahia Mita Surf & Spa will be open for adults-only, with a restricted age of 18 and over.

Dreams Bahia Mita Surf & Spa resort is appropriate for guests of all ages.

www.secretresorts.com / www.dreamsresorts.com

MSC Cruises' Seashore to be a hit with families

AIMING TO get families back on board, MSC Cruises has announced a revamp to the MSC Seashore, with a number of updates to cater to families.

The re-designed kids' area on board, Doremiland, will host six newly-designed space-themed rooms, with MSC's mascot Doremi introducing cruisers to his family of astronauts and aliens.

'The Studio' will host a cinema, live TV studio, and console room with latest-generation

consoles designed for younger guests.

The 'TLS Teens Late Show' will be staged live at 'The Studio' every week, showcasing the latest trends, live performances, interactive games and interviews.

The 'Young & Teens Club' offers two exclusive rooms for 12- to 17-year-olds to enjoy their free time in.

MSC Seashore will set sail on August 1, 2021.

www.msccruises.co.uk

Outrigger acquires Koh Samui, Phuket and Phao Lak resorts

IN A major expansion reflecting its growing presence across Thailand, Outrigger Hospitality Group has acquired three resorts across the Far East nation, in Phuket, Koh Samui and Khao Lak, which are all set to re-open under the Outrigger brand by the end of the year.

Outrigger will refresh the former Manathai resorts in the three destinations, before rebranding and reopening as 'Phuket Manathai by Outrigger', 'Outrigger Koh Samui Beach Resort' and 'Outrigger Khao Lak Beach Resort'.

Jeff Wagoner, CEO of Outrigger Hospitality Group, explained: "This acquisition trio demonstrates our confidence in Thailand's tourism industry and commitment to the global expansion of Outrigger's leisure resort portfolio."

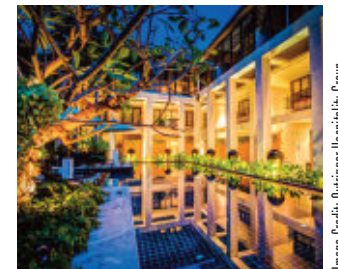


Image Credit: Outrigger Hospitality Group

The trio of resorts will add 372 rooms and suites to Outrigger's Thai portfolio.

"Our past success in Thailand stemmed from celebrating unique cultural aspects of the destinations – which is something that we plan to continue," concluded Wagoner.

www.outrigger.com/thailand



Image Credit: Princess Cruises

Sky Princess sails onto Southampton shores

PRINCESS CRUISES' 'Sky Princess' has docked into the port of Southampton, marking the ship's inaugural visit to the UK ahead of the start of operations in August.

The 3,660-guest ship first sailed in late 2019 and is one of Princess Cruises' newest vessels.

Sky Princess will join its sister ship, Regal Princess, for a series of 'Seacation' voyages across the UK from August 30, 2021.

www.princess.com

SUDOKU

Win a £20 M&S voucher in the **travelbulletin** Su Doku prize puzzle A

Fill in all the squares in the grid so that each row, column and each of the 3 x 3 squares contains the digits 1-9.

Once you have completed the puzzle, simply identify the numbers that relate to the letters, A, B, C and D then e-mail the solution, with your name, company name, and full postal address plus phone and ABTA number if applicable to:

competition@travelbulletin.co.uk

Closing date for entries is Thursday, August 12. Solution and new puzzle will appear in the next issue

**The winner for July 16 is
Nicky Mellusco from Travel Counsellors.**

July 16 Solution: A=2 B=1 C=6 D=8

		8				5		9
6			3			1		
	7		8		4	3	2	
B	8			3	7			2
	4	6		5		1		3
C	2			6	9			4
		8	1	7		5		6
			6			3		5
D	3		4				8	



WHERE AM I?

This kingdom is made up of 169 islands, 36 of which are inhabited. The population is just over 100,000 and 70% of these people live on the main island. Rugby union is the national sport, and the country has competed in six world cups. American football is also popular.

CROSSWORD

Fill in the crossword to reveal the mystery location highlighted by the green squares.

1				2		3			4
								5	
6		7		8					
		9					10		
						11			
12					13				14
				15					
16								17	
				18					

Across

- 1 Cruise ship named for a Scottish royal residence (8)
- 6 Abu Dhabi is the capital (3)
- 8 Name of the queen of the fairies in Shakespeare's A Midsummer Night's Dream (7)
- 9 Des Moines is the state capital (4)
- 10 Flag carrier of Israel (2,2)
- 12 Hawaiian party or feast (4)
- 13 Vientiane is the capital (4)
- 16 Major hotel brand ___ Inn (7)
- 17 Currency of Japan (3)
- 18 Medieval Kent town which was recently the venue for golf's 2021 Open (8)

Down

- 1 Exuberant Italian travelling with Craig on ITV's, Great British Road Trips (5)
- 2 Capital of Canada (6)
- 3 Specialist Travel Association, initially (4)
- 4 National Memorial on Oahu, ___ Harbor (5)
- 5 The Menai Strait separates this island from the mainland of Wales (8)
- 7 Dubai based airline (8)
- 11 European capital city (6)
- 12 Jennifer, romantically linked to Ben Affleck (5)
- 14 British actress, Dame Judi ___ (5)
- 15 Currency of Turkey (4)

Mystery Word: BERLIN Where am I? - Tonga

Solution:
Across: 1 BALMORAL, 6 UAE, 8 TITANIA, 9 IOWA, 10 EL AL, 12 LUAN, 13 LAOS, 16 PREMIER, 17 YEN, 18 SANDWICH.
Down: 1 BRUNO, 2 OTTAWA, 3 AITO, 4 PEARL, 5 ANGLESEY, 7 EMIRATES, 11 MADRID, 12 LOPEZ, 14 DENCH, 15 LIRA.

Industry insight by...



Cherie Richards, chief of staff, Not Just Travel, talks about the excitement surrounding summer holiday bookings, and how the travel trade can prepare best.

CAN YOU believe the summer holidays are here already? As I type this, the children are getting excited as the end of term is upon us -and all our thoughts are turning to the long-awaited summer holidays. It's been an academic year like no other and I'm sure all the kids are excited for some time off (as are, no doubt, the teachers!)

The truth is that for many of us we are considering our options for the summer holidays this year with new travel advice and rules coming into force. And the thing is, there are still options for summer 2021 if you haven't already booked – currently 65% of our business at Not Just Travel is for this summer, so there's still things you can do if you wish. From day trips out, to a UK break, a seacation or a trip abroad, there is still



Image Credit: Adobe Stock

choice available. It's just important to consider what you will need to do for each option. For myself, like many parents, I have been weighing up the choices as I am lucky enough to have had both vaccines. But I need to consider, if I want my 6-year-old to have to

have one (or multiple) PCR tests. It's all about fact finding to know what you will have to do with each option and at Not Just Travel that's what we are doing for our teams constantly – simplifying all the information into the key points for travellers, so they

can make the best choice for them and their families.

But it's also about making sure we make the best choices for next year – I have already booked my family trip for May 2022. I know what I want and when I want to go, and I also know what I want to pay for it! My advice would be to book now, while there are still free child places and spaces available and before prices rise due to limited availability. Because let's face it, whatever we choose this year – we all very much deserve a holiday! And I hope whatever your choice that you have a wonderful one.

My advice would be to book now, while there are still free child places and spaces available and before prices rise due to limited availability.

FAMILY HOLIDAYS



Image Credit: Adobe Stock

FREEBIE FUN

The all-inclusive Hard Rock Hotels in Mexico and the Dominican Republic are offering a kids-stay-free promotion through December 18, 2022.

BOOK YOUR customers a stay at Hard Rock Hotel Riviera Maya or Hard Rock Hotel & Casino Punta Cana before October 31, 2021, for travel in 2021 or 2022, and up to two kids or teenagers stay free.

The 'Kids Stay, Eat and Play Free' offer is applicable for stays completed by December 16, 2022, for kids and teenagers up to the age of 17 years old when sharing a room with at least one full paying adult.

Families can enjoy one of the many swimming pools

and water slides that are on offer, while parents tee off at the golf facilities, or kick back with various spa treatments.

For kids, the resorts offer a range of activities such as BMX, trampolining, a water park, music lessons and performances, interactive shows, and more.

Hard Rock Hotel Riviera Maya Hacienda

TUI offers seven nights on an all-inclusive basis for £1,429 per person. This price is based on two adults and two children under 17 years

sharing a Deluxe Double Room and includes return flights from London Gatwick, transfers and Limitless Resorts Credits, which goes towards the spa and salon, golf, and other extras. This price is based on a September 2021 departure.

Hard Rock Hotel & Casino Punta Cana

TUI offers seven nights on an all-inclusive basis from £1,161 per person. This price is based on two adults and two children under 17 years sharing a Caribbean Junior Suite and includes return flights from London Gatwick, transfers and Limitless Resort Credits to be used towards spa and salon treatments, golf and tours and excursions. This price is based on select October 2021 departures.

Marriott Bonvoy: make memories and save on family stays

FAMILIES CAN make the most of Marriott Bonvoy's two stay offers across hotels in Europe, just in time for the summer holidays.

Discounts can be enjoyed across the portfolio of 30 brands, such as Le Méridien Hotels & Resorts, Marriott Hotels and the Autograph Collection, from the sun-soaked beaches of Barcelona to the city sights of Rome.

Families can travel with peace of mind with flexible cancellation and contactless services. Whether rediscovering their own country, or taking in a new destination, there are a range of options available.

Families can book two rooms and receive 50% off the second room for children up to 16 years old. The offer is available seven days a week, subject to availability.

Kids can stay for free this summer, with the discount available for a maximum of two children when sharing a room with up to two adults. Children ordering from kids' menu, accompanied by an adult dining on the regular menu, can eat for free, for all meals served at the hotel.

Image Credit: Hard Rock Hotel



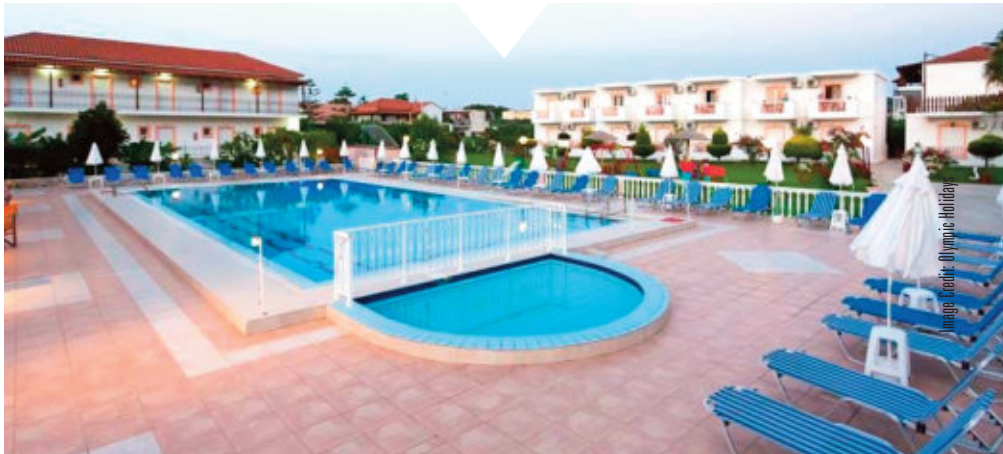
The 'Kids Stay, Eat and Play Free' offer is available until December 2022.

www.hrhallinclusive.com

www.marriott.co.uk

GO, GO, GO TO GREECE

Olympic Holidays' Greek family-friendly resort portfolio offers the most of the Mediterranean sun in 2021.



OLYMPIC HOLIDAYS' Greek portfolio is a great choice for families this year; options range from self-catering two-star apartments to four-star all-inclusive resorts.

Akis Studios, Zante

The Akis studio apartments, in Zante, put relaxation at the centre of guests' stays, with a pool and pool bar, children's pool, and small playground meaning guests have everything they need at their doorstep.

Seven nights at the two-star Akis Studios start from £385 per person, including self-catered accommodation and flights from Bristol Airport.

Eleni Apartments, Rhodes

The family-friendly charm of this resort offers a secluded hideaway and rural surroundings in the heart of the Greek countryside.

Seven nights at the three-star resort, in

Pefkos, starts from £425 per person, including self-catering accommodation and flights from East Midlands Airport.

Labranda Marine Aquapark Resort

This Kos resort goes down a treat with thrill-seeking youngsters, especially with its five waterslides and four swimming pools.

Seven nights at the four-star property on an all-inclusive basis, with flights from Manchester, starts from £479 per person.

Skiathos Princess Resort

This sophisticated hotel offers a luxury base for exploring the stunning surroundings, with spa treatments and saunas on-property.

Seven nights at the five-star resort, on a bed-and-breakfast basis, starts from £1,459 per person with flights from London Gatwick.

www.olympicholidays.com

Visit England spotlights nationwide family fun

WITH THE staycation proving a family favourite this year, Visit England has highlighted the most exciting family-friendly activities across the nation.

Chester Zoo will be celebrating its 90th birthday in 2021, with a special celebration taking place including a 'Love it for Longer' exhibition and a Latin American aviary walkthrough. Entry starts from £26.36 for adults and £21.36 for children, with youngsters under two entering for free.

Movies by Moonlight, Compton Verney will screen family favourites such as Mamma Mia! and Bohemian Rhapsody between August 19 and 22, 2021; tickets start from £17 and £8 for children.

Kids Theatre Week across London will offer half-price tickets for children and an accompanying adult.



National Marine Aquarium, Plymouth, hosts over 4,000 animals. Summer activities include Beach Fun and Ocean Snorkel Safaris. Entry starts from £19.50 for adults and £9.75 for children.

www.visitengland.com

Kick back with the kids at Carlisle Bay, Antigua

AS FAMILIES set their sights on a summer escape, Inspiring Travel Company has showcased Carlisle Bay, Antigua, in the heart of the Caribbean, as an ideal last-minute amber list escape.

Seven nights at the resort start from £5,715 per family, based on two adults and a child sharing a One Bedroom Garden Suite, including daily breakfast, private transfers and return economy class flights. The price includes a 20% saving on accommodation rates, valid for travel completed before August 31, 2021.

www.inspiringtravelcompany.co.uk



CANARY COMFORT

The Canary Islands has everything little ones and parents could ask for when searching for an ideal family destination.

Image Credit: Canary Islands Tourism



THE CANARY Islands has long been a popular spot amongst British families; Canary Islands Tourism has spotlighted the top draws for the whole family this summer.

Waterparks

The young and the young-at-heart can soak up the archipelago's waterparks.

Siam Park, Tenerife, Europe's largest waterpark, is welcoming guests once again. Adult tickets start from €36, and children from €23.

Aqualand, also in Tenerife, hosts a wealth of slides and pools, along with a dolphin show, with entry from €29 for adults and €21 for children (€12 for kids aged three and four).

Zoos and aquariums

The zoos and aquariums throughout the island group are always a must-do for British families.

The Poema del Mar Aquarium, Gran Canaria, hosts a Deep Sea exhibit this summer, with the world's largest glass window giving a glimpse of unseen creatures from the deepest depths of the ocean. Tickets start from £13.80.

Loro Parque, Tenerife, is one of the archipelago's most popular zoos. The unique orca show attracts guests from around the world. Adult entry starts from £29, and £22 for children (when booking online in advance).

Beaches

A trip to the Canary Islands would be incomplete without a visit to the coastline. Las Teresitas is one of the best-loved family beaches in Tenerife, with Las Canteras in Gran Canaria always proving a hit.

www.hellocanaryislands.com

Stay green at family get-togethers at Costa Navarino

NESTLED OFF-THE-BEATEN-TRACK on the Peloponnese peninsula, in Greece, the five-star Costa Navarino puts sustainability at the heart of its luxury service.

A mixed-use residence, offering luxury hotels, a spa, cultural experiences, and extensive dining and sporting options, Costa Navarino is set to become even more of a haven for family holidays as it adds Division 16, a new teen-centric hub, to the five-star Westin Resort Costa Navarino. The space is inspired by 60s Americana and will host a rotation of live DJs, a private karaoke stage, VR headset experiences and a custom-built bowling alley.

Guests of all ages can refine their tennis skills at the Mouratoglou Tennis Center, which was developed in collaboration with Serena Williams' coach – the centre's namesake.

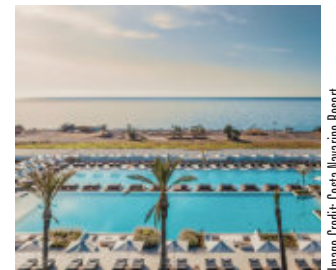
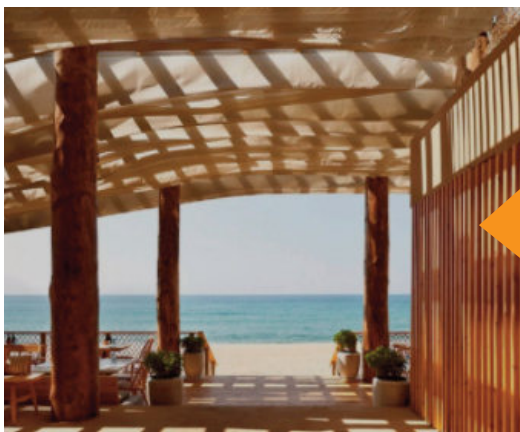


Image Credit: Costa Navarino Resort

Stays at the Westin Resort Costa Navarino start from €230 per night, including breakfast, based on a November 2021 departure date.

www.costanavarinoresort.com

Image Credit: Gennadi Grand Resort



Gear up for a family summer at Gennadi Grand Resort

SET IN a quaint seaside village on the coast of Rhodes, Gennadi Grand Resort blends sustainable luxury with classic Aegean charm.

The resort's picturesque surroundings make it an ideal sport for parents to kick back. The Gennadi Mini Club provides entertainment for four- to fourteen-year-olds. Activities including art competitions, sports and beach barbeques.

September rates in a Junior Suite with Sea View start from £269 per night.

www.gennadigrandresort.com

MALDIVIAN MAGIC

Families planning ahead for travel during the October half-term holidays can enjoy aquatic adventures at Aitken Spence Hotels.



Image Credit: Aitken Spence

AITKEN SPENCE'S resorts in the Maldives are offering a fun family getaway this October half-term.

Families planning ahead for travel during the October school holidays can stay at the five-star, all-inclusive Heritance Aarah, make Maldives memories during a special family holiday photoshoot at Adaaran Select Meedhupparu and enjoy aquatic adventures at Adaaran Select Hudhuran Fushi.

The resort offers a 'Koka Kids Club', with activities such as coconut painting, treasure hunts, and movie nights. Guests can enjoy snorkelling, kite surfing and water skiing.

Aitken Spence's luxury five-star Heritance Aarah is a 40-minute seaplane journey from Malé International Airport. Families can opt for Beach Villa accommodation offering direct access to the Maldives' sandy shores or a stay in a Family Pool Beach Villa.

Family Beach Villas at Heritance Aarah start from US\$2,348 plus tax, per night, for two adults and two children in October 2021.

Guest can make Maldives memories during

half-term at Adaaran Select Meedhupparu, a 45-minute seaplane journey from Malé International Airport. It's home to a spacious kids' club, offering mini excursions for young guests. Families can capture their memories with the resort's photography packages.

A Beach Villa at Adaaran Select Meedhupparu starts from US\$593 plus tax, per night, for two adults and two children in October 2021.

Meanwhile, Adaaran Select Hudhuran Fushi offers the perfect half-term escape for water-loving families. Snorkelling and scuba diving in the resort reef and at neighbouring dive sites will open families' eyes to the tiers of multi-coloured corals and schools of small tropical fish. Turtles and dolphins can be spotted around every turn in the Maldives.

Family Beach Villas at Adaaran Select Hudhuran Fushi start from US\$731 plus tax, per night, for two adults and two children in October 2021.

www.aitkenspencehotels.com

JG Travel Group adds new Polar Express products

THE JG Travel Group has added a new Polar Express product to meet the ongoing demand for festive family coach breaks.

The Polar Express train will run on the Cholsey & Wallingford Railway in Oxfordshire for the first time this Christmas. The two-day breaks are now on sale from £139 per person.

National Holidays is offering four new dates available from pick up points in the north of England. Just Go! Holidays will feature a departure for the first time, opening up for agents across the south of England to sell.



Image Credit: JG Travel Group

Children are encouraged to don their pyjamas, climb aboard the steam train and listen to a reading of The Polar Express book, all snuggled up in a carriage filled with decorations and gifts. It also includes a visit to London to wander around the decorated city streets.

A two-day package with both brands starts from £139 per adult and £125.50 per child.

www.justgoholidays.com/agents

Soak up the summer sun in Quinta do Lago with new experiences

PORTUGAL'S QUINTA Do Lago is welcoming back UK guests this summer with a selection of brand-new experiences for the whole family to enjoy.

Guests can enjoy special summer offers at The Magnolia Hotel, including the state-of-the-art multi-sports hub, The Campus. Guests can also enjoy a cinema viewing under the stars in the Park on the Campus pitch, where attendees will find themselves watching the latest releases.

The Campus' Triathlon for Kids will offer younger members of the family a host of sporting activities throughout the summer.

www.quintadolago.com



DESERT FUN

With beaches, mountains and desert adventures, Ras Al Khaimah is offering massive discounts and special offers to UK families.



Image Credit: Adobe Stock

RAS AL Khaimah, the UAE's northernmost Emirate, is offering sun- and fun-starved British families special discounts at three-, four- and five-star hotels for a stay of three nights or more with the promise of nature, adventure, sea, golden sands and authentic culture.

All families departing from Ras Al Khaimah following a stay of at least two consecutive nights will be entitled to free PCR testing. This offer is valid until September 30, 2021, and applies for departure only.

Raki Phillips, CEO of Ras Al Khaimah Tourism Development Authority (RAKTDA), said: "With our diverse tourism portfolio spanning adventure, nature, wellness, family fun, culture and more, Ras Al Khaimah has plenty to offer visitors, from UAE residents planning a staycation to overseas travellers looking to explore."

WANASA is aligned with the tourism

authority's recently unveiled vision and destination brand - one that reflects the diverse natural outdoor environment.

The brand's new identity is inspired by Ras Al Khaimah's spectacular topography, as well as its cooler summer climate, appealing to the growing segment of travellers who desire something different in the new normal.

Ras Al Khaimah is also looking forward to launching 20 new sustainable tourism developments, including a pop-up hotel concept offering cliffside accommodation on the UAE's highest peak, Jebel Jais; a luxury mountain lodge opening in 2022 and the Bear Grylls Survival Academy, teaching the skills necessary to enjoy the mountains and desert safely.

To find out more about Ras Al Khaimah's WANASA campaign, visit: www.visitrasalkhaimah.com

New wellness programme for families at Joali

JOALI MALDIVES has launched a new programme with an aim to help families bond and improve mental and physical wellbeing.

Families can enjoy their own private villa and special programme including superfood healthy gourmet lunches in unique locations and daily physical activities with a twist – from aerial yoga on the over-water pavilion to an island bootcamp, meditation, or a group spin class in the air-conditioned studio. Juice-making culinary classes, beachside family photoshoots and watercolour painting lessons in JOALI's herb garden are also available.

At the ESPA Spa, families can head to the private ocean suite for a series of personalised treatments, including a special menu for teenagers.



Image Credit: Joali

Families can enjoy the Family Indulgence wellness programme from approximately £645 for one day, and approximately £1,115 for three days, or approx. £1,560 for five days. Prices are based on a family of three.

www.joali.com

LXR Hotels & Resorts celebrates Seychelles Debut

LXR HOTELS & Resorts, Hilton's collection of independent luxury properties, is celebrating the opening of Mango House Seychelles.

Those in search for the ultimate family getaway can book an exclusive nestled cluster of 13 guest rooms.

Known as Cliff House, the largest villa in the Seychelles comes complete with its own private pool. Parents need not worry about keeping kids entertained with Mango Pips, a programme specifically created for children, while the grown-ups enjoy curated experiences.

www.hilton.com



Image Credit: LXR Hotels & Resorts

ITALY



UNEXPLORED ITALY

Italy specialist Citalia showcases options for your clients wanting to holiday away from the crowds.

INSTEAD OF heading to the country's popular locations, Citalia recommends some of the lesser-known alternatives for a quieter and more authentic Italian experience.

Ischia

Ischia, in the Bay of Naples, is much loved by Italians but receives far fewer international visitors than neighbouring Capri. Travellers can head to Casamicciola, a quaint town famous for its thermal baths as well as local pottery and ceramic shops. For somewhere a little livelier, guests can visit Porto d'Ischia – the island's capital – for high-end fashion stores, bars, and restaurants. Citalia offers a seven-night, half-board stay at the four-star Continental Mare from £899 per person, based on two sharing. The price includes return flights from London Gatwick, complimentary



Ischia is known for its array of colourful houses and ceramic shops.

private airport transfers and ferry crossing. Price based on May 2022 departures.

Procida

Procida is a little-known island between Ischia and Naples on the mainland, which has been named Italy's Capital of Culture in 2022. Positioned on a cliff side, Corricella – the island's 17th-century port and main town – is well known for its golden

church high above the sea. Elsewhere on the island, guests will find boutiques, restaurants, beaches and the unmissable Terra Murada, a historic fortified village set 91m above sea level.

Citalia recommends visiting Procida as a day trip from Ischia. Ferry tickets can be purchased locally.

For more, visit www.citalia.com

See rewilding in action with Exodus Travels' Italy tour

AS PART of Exodus Travels' commitment to sustainable tourism, 'Rewilding in the Italian Apennines' is a new walking tour that visits the areas the tour operator is rewilding in partnership with Rewilding Europe through the Nature and Carbon Corridors project.

The partnership is part of the company's commitment to reduce its carbon emissions, restore nature, and find climate solutions.

Exodus Travels' six-day 'Rewilding the Apennines' tour starts from £2,199 per person, departing on September 18, 2021, July 9, 2022 and September 3, 2022 and includes flights, transfers, breakfast, and some other meals. An expert naturalist guide will accompany the tour.

The wild and dramatic landscape in the Apennines is home to chamois, deer, wolves, and golden eagles, as well as the rare Marsican brown bear. In addition to wildlife, guests will enjoy scenery on foot on some walking trails as well as experiencing the region's authentic culture and hospitable locals.

www.exodus.co.uk

COUNTRY ROADS, TAKE ME HOME

Insight Vacations' 14-day 'Country Roads of Southern Italy and Sicily' ticks off the highlights of Italy's south, from Rome to Sicily.



Image Credit: Alpha Stock

KICKING OFF in Rome, and venturing through the 'heel and toe' of Italy, with breaks in Sicily and Palermo, Insight Vacations' 14-day 'Country Roads of Southern Italy and Sicily' is an idyllic itinerary chock-full of countryside character.

Three days in Rome showcases the very best of the city's history and heritage, including a VIP visit to the Vatican City, with fast-tracked entry and a behind-the-scenes look at the Bramante Staircase, as well as sightseeing tours guided by locals, visiting the Trevi Fountain and the Pantheon.

A hydrofoil cruise brings the tour to Capri, the 'Isle of Dreams', with optional excursions including a stroll through the Augustus Cesare Gardens or Faglioni Rocks.

The tour's following three days tick off Pompeii, a city frozen in time since the eruption of Mount Vesuvius in 79 AD, and Alberobello, famous for its stone huts with conical roofs that transport guests to an Italy ripped from a fairytale.

Venturing along the 'Purple Coast', guests board a ferry bound for Sicily, checking in for three nights on the Taormina Riviera. Visits to the Greek Theatre in Taormina and Palazzo Corvajo are highlights of the tour's penultimate stint.

Drawing to a close with two nights in Palermo, excursions to the Valley of the Temples and Palatine Chapel in the Palace of Normans are late highlights.

Alongside the tour and excursions, the package includes accommodation, seven dinners with wine, travel in luxury coaches, and private door-to-door airport transfers. Flights aren't included but can be booked through the Insight reservations team.

This 14-day offering starts from £3,076 per person based on a September 4, 2021 departure date. The price currently includes a saving of £419.40 per person.

www.insightvacations.com/uk

Jumeirah welcomes double-jabbed guests to Capri Palace

WITH VACCINATED guests exempt from quarantine upon return from amber list countries, Capri Palace Jumeirah is ready and waiting to welcome back Brits after re-opening for its summer season.

The five-star luxury resort, in the bustling town of Anacapri, sits on one of the most secluded and exclusive parts of Capri, with a design inspired by the Italian 'dolce vita' and 18th-century Neapolitan palazzos.

68 rooms feature the iconic white and blue colour scheme, with 'Sea view' options offering panoramic Mediterranean views.

Capri Palace Jumeirah is home to two of Capri's Michelin-starred restaurants, including L'Olivo, hosting a gourmet Mediterranean menu and extensive beverage list.

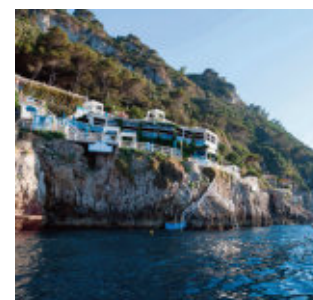


Image Credit: Jumeirah Hotels & Resorts

Guests will be able to get a taste of luxury at an exclusive Dior pop-up shop at the Il Rocci Restaurant and Beach Club.

Rates at the resort start from approximately £484 per night for a 'Classic Sea View' room.

www.jumeirah.com



Image Credit: CV Villas

Villa Vercenni with CV Villas – tranquility in Tuscany

CV VILLA'S Villa Vercenni is a tranquil escape in a secluded corner of Tuscany, with immersive scenery complementing the property's rustic charm.

Up to 11 guests can begin their days in the open-plan kitchen/breakfast room, and draw them to a close around the wood-burning stove.

The villa's soft-contoured and gated pool, buried amongst the surrounding hills and valleys, is a perfectly rural relaxation spot with panoramic views, making poolside time all the more picturesque.

Stays at Villa Vercenni starts from £2,539 per week.

www.cvvillas.com

Can't wait to
take that
jump?



La Maddalena, Sardinia

ITALIA

#treasureitaly

**Wait for
Italia.**

italia.it

#Wait4IT

RABBIE'S ITALIAN AFFAIR

Become fully immersed in Italy's culture, heritage, and food on this 13-day tour that offers the ultimate Italian experience.



Image Credit: Rabbie's

RABBIE'S 'THE Italian Affair' holiday will take travellers through the breadth of the country, visiting hotspots and must-see sights.

The trip begins in the north of the country, where holidaymakers will see architectural wonders in famous Italian cities, such as Lucca and Florence.

Guests will then travel south through the famous Chianti wine region, which is peppered with vineyards, honey-coloured stone farmhouses, ancient olive groves, and quaint villages. The driver-guide will be a constant source of stories, history, and travel advice.

The next stop will be Rome, which has history around every corner, which guests will have a full day to explore. The tour will then head south west towards Cassino. Sitting atop a mountain, the Montecassino Abbey is

a sight to behold. A working monastery and a pilgrimage site, this place is a centre of art, culture, and learning.

Lecce, the 'Florence of the South' will be the group's base for two nights. Also here, at the southernmost tip of Italy's heel, lies Santa Maria di Leuca, a little town that sits between two seas.

After a few days exploring technicolour seaside villages, guests will visit the town literally frozen in time – Pompeii.

Guests will end the journey at Mount Vesuvius, the mountain once considered divine and with connections to Jupiter.

This 13-day tour departs from Nice, France and starts at EUR 2,778 per person, including accommodation.

www.rabbies.com

New COMO Shambhala Retreat unveiled in Tuscany

COMO HOTELS and Resorts has announced the launch of a new COMO Shambhala Retreat at COMO Castello Del Nero – the first Asian-inspired wellbeing experience in Tuscany.

The new wellbeing sanctuary features seven luxurious treatment rooms, a state-of-the-art gym, a relaxation area with views over the Tuscan countryside and a yoga and Pilates studios.

Vigorous thermal suites, a 25m heated outdoor swimming pool, two tennis courts, and an outdoor fitness area sit outside the space.

Guests will find Asian-inspired mind and body treatments, including signature therapies such as the COMO Shambhala Signature Ritual, a full-body therapy.

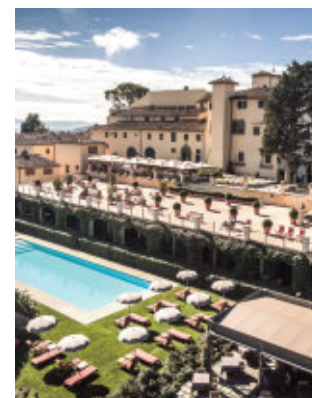


Image Credit: COMO HOTELS

Non-surgical, anti-ageing facial care treatments are also offered.

Room rates start from £474 per night, on a bed and breakfast basis.

www.comohotels.com

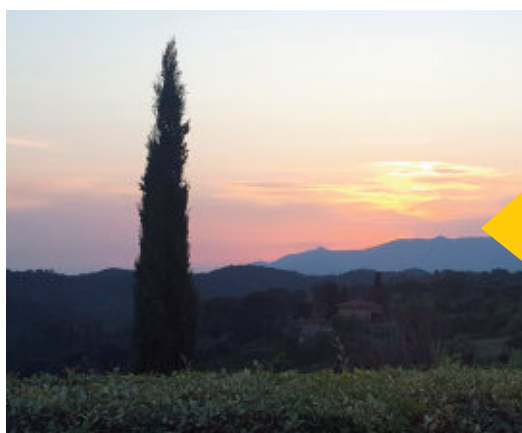


Image Credit: Borgo di Colleoli

Rest and recreation at Borgo di Colleoli Resort

BORGO DI Colleoli Resort offers more than 50 apartments, located in the heart of Tuscany, for guests looking to go on an Italian getaway.

This Tuscan hamlet is situated among the hills, close to Florence, Pisa, Siena and Lucca and is 35 minutes away from Pisa airport.

Two swimming pools are exclusively available for guests, and the resort is a few kilometres away from the beaches of Forte dei Marmi, Pietrasanta, Viareggio, Cecina and its surroundings of Bolgheri and Castagneto Carducci.

While staying at the resort, guests can taste local wine, enjoy Tuscan dishes and explore the region's rich history.

www.borgodicolleoliresort.com

TRAINING & E-LEARNING



Image Credit: Adobe Stock

BEST OF BAHAMAS

The Bahamas Tourism Office's 'Baham'ac' training academy teaches all the knowledge and skills required to work your way up from a 'Bahamacademic' to a Destination Expert.

DESIGNED SPECIFICALLY for trade professionals, the Bahamas Tourism Office's 'Baham'ac' is dedicated to supplying agents and operators with all the knowledge and tools to craft unique and tailor-made getaways for their clients.

Agents sign up to become 'Bahamacademics' and instantly have access to the training programme and digital newsletters, with news on air and sea links, activities, hotels and promotions sent straight to their inbox.

Online courses allow agents to learn at their own pace, while in-person training sessions in the UK and Ireland, which are held several times a year, allow for a more interactive and swift route to become a Destination Ambassador.

Completing the online



Image Credit: Adobe Stock

The course packs the best of the Bahamas into digestible modules.

training modules or attending an in-person session officially qualifies agents as 'Destination Ambassadors'.

Bookings to the archipelago can then be recorded on the 'Baham'ac' portal, through which the Bahamas Tourist Office selects a few lucky agents to join them on a fam trip to the Bahamas.

Once agents return from their fam trips, they will become Destination Experts, and will be officially listed as

such on the Bahamas Tourist Office official website.

Ambassadors and Experts will then be invited to exclusive events in London.

Modules include 'General Information', 'The Southern Islands', 'Culture and Traditions' and 'Nassau & Paradise Island'.

Sales materials include destination-specific activity sheets and brochures.

www.bahamac.co.uk

Train with Tampa Bay Agent Academy and win £50

WHILE TRAVEL to the US remains uncertain for the foreseeable future, agents can plan ahead and get ready to return to the Floridian coast by enrolling in Visit Tampa Bay's 'Tampa Bay Agent Academy'.

With the destination serving as a perfect leisurely weekend away for families desperate to escape the bustle of Florida's theme parks, or as a laidback destination in itself, agents can get insider insight on what Tampa Bay has to offer, from its Cuban-inspired culture to watersports.

Comprised of two modules, the programme emphasises why Tampa Bay deserves a place on all Floridian itineraries.

Upon completion, agents will earn a 'Tampa Bay Specialist' certificate, recognising their know-how of the coastal destination.

Along with the certification, every month, two lucky agents will win a £50 Love2Shop voucher to reward them for their destination dedication.

The course is compatible on both desktop and iOS.

www.visittampabay.com/academy

LOCO FOR SOCO

The SoCo Hotel Group’s new training sessions will provide agents with updated information to boost their sales.



THE SOCO Hotel Group is inviting agents to refresh their knowledge with dedicated 30-minute training sessions on its two Caribbean properties.

These sessions will provide agents with the valuable product information they need to successfully sell The SoCo Hotel in Barbados and The SoCo House in Saint Lucia. It will also allow them to learn more about current offers, discounts and incentives along with some handy tips that can boost those sales. Major discussions will include pointers on how to best sell The SoCo Hotel and The SoCo House in line with specific client requirements. Agents will also receive a full training session on the product, each hotel’s latest developments and on the wider islands

of Barbados and Saint Lucia.

Agents can also set up a personalised session now by emailing Suzy Trott on suzy@silvalining.org with suggested dates and timings, plus the number of agents joining. Homeworkers and agents in more remote settings can also join the online sessions.

Suzy Trott, UK sales representative at Silva Lining, commented: “It’s exciting to be able to bring these small group training sessions to the UK trade on behalf of The SoCo Hotel Group. There are many opportunities to sell both properties to a variety of clientele and I have lots of sales tips to help agents position the hotels to fit many bespoke holiday requests...”

www.thesocohotel.com

CLIA highlights agent training courses

CLIA IS spotlighting some of its training courses for agents wanting to become cruise industry experts.

RiverView Program

2021 saw the launch of a new learning Program dedicated exclusively to the river cruise sector – CLIA’s RiverView. Travel agent members of the new programme are given complimentary access to a new River Cruising Certificate.

The Certificate programme offers approximately five hours of in-depth river cruise training and a river-specific qualification at the end of it. The course is split into two sections – European River Cruising & Worldwide River Cruising. The key aim of the training is to empower agents to sell river cruise holidays with confidence, and is available to enrol in for £32 + VAT.

CLIA Cruise Champion

Offered separately on three certifications, the CLIA Cruise Champion course is an online programme of eight modules that will take the learner deeper into the workings of the cruise sector. Available at no additional cost to all CLIA member agents, the course is designed to help the learner respond to many of the common myths and misconceptions that circle the cruise industry, and that customers may raise.

www.cruising.org



‘Taste of PATA’ is back

PATA IS planning to host its ‘Taste of PATA’ training event for agents this September.

‘Taste of PATA’ London will bring together more than 300 agents for an Asia Pacific evening. All attendees can expect a real “taste” of the destination, from traditional costumes, dancers and entertainers to local food and drinks.

Agents can visit the supplier “stations”, and be inspired by the destinations, hotels, cruises, attractions and tours that they can sell to their clients. During the event, food and drink will be served along with various prizes to win.

Travel agents can register for free at: <https://pata.org.uk/pata-events/>

Travel to the Yukon (virtually) to learn and earn

WHILST THE Yukon is patiently waiting to welcome visitors back to Canada's Northwest corner and among the 80% pristine wilderness, Travel Yukon has created a series of short videos which feature important updates from key operators and hotel partners.

The videos take agents on virtual FAM trips through the Yukon and are designed to enhance agent knowledge, while providing top tips on how to sell one of the most remote places on earth. Yukon's tourism operators have adapted operations to comply with the new safety standards to help keep agent's clients safe. Several have created new products and experiences in response to emerging travel trends.

The tours are hosted on an easy to navigate page on Travel Yukon's travel trade website and are split into two



Agents who complete the FAM will receive a leather luggage tag and tote.

sections – operators and hotels. Each section will take approximately one hour to complete and every agent that completes the FAMs can email Travel Yukon's travel trade manager Della Tully (della.tully@btinternet.com)

to receive their free leather luggage tag and tote bag.

www.trade.travelyukon.com/yukon-virtual-fam-tours/
www.travelyukon.com

What is one food you refuse to eat?



Jeanette Ratcliffe
Publisher
jeanette.ratcliffe@travelbulletin.co.uk
Blue cheese - the smell alone makes me gag.



Bill Coad
Account Manager
bill.coad@travelbulletin.co.uk
Fish - it stinks.



Mariam Ahmad
Editor
news@travelbulletin.co.uk
Oysters - yuck!



Sarah Terry
Account Manager
sarah.terry@travelbulletin.co.uk



Simon Eddolls
Sales Director
simon.eddolls@travelbulletin.co.uk
Eyeballs.



Hannah Carter
Events Coordinator
hannah.carter@travelbulletin.co.uk
Brussel sprouts. Too many years of being forced to eat over-cooked ones at roast dinners!



Tim Podger
Account Manager - Far East
tim.podger@travelbulletin.co.uk
Red chillis - too spicy for me!



Ashweenee Beerjeraz
Events Assistant
ashweenee.beerjeraz@travelbulletin.co.uk
Gherkins - they make the bread soggy.

EVENTS: events@travelbulletin.co.uk

PRODUCTION: production@travelbulletin.co.uk

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SHOWCASES

LGBT+

TRAVEL SHOWCASE

MONDAY 9TH AUGUST
PARK REGIS BIRMINGHAM



SPONSORS



Malta
Tourism Authority



Agents, you are invited to our LGBT+ Travel Showcase. Join us to increase your knowledge and understanding of this important sector of the travel industry and meet suppliers that are promoting diversity and inclusion. The evening will involve a combination of in-person presentations, networking with exhibitors and other agents, a delicious meal and the chance of winning some fantastic prizes in a free prize draw.

EVENT TIMINGS

Registration: **18:00 HOURS** | Presentations: **18:20 HOURS**
Hot Dinner, Entertainment & Prizes: **20:30 HOURS** | Carriages: **21:45 HOURS**

To confirm your place at this amazing event, email the name, company and contact details by Monday 2nd August 2021 to: events@travelbulletin.co.uk or telephone: 020 7973 0136

This event is by invitation only and will be booked on a first come first served basis with limited space available.

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SHOWCASES

LUXURY HOLIDAYS

SHOWCASE

TUESDAY 3RD AUGUST & WEDNESDAY 4TH AUGUST
BRISTOL & LEICESTER

FEATURING

THE AMRESORTS® COLLECTION


CONSTANTINOUS BROS
HOTELS
PAFOS CYPRUS


HUMMINGBIRD
The Indian Ocean Made Easy


ISRAEL
Land of Creation

PALLADIUM
HOTEL GROUP


SUN SIYAM
RESORTS


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to your holiday

Agents, join the Travel Bulletin team and leading luxury suppliers in Bristol and Leicester for an informative and engaging event. You can look forward to in-person presentations and Q&A sessions, where you will have the opportunity to discover the paradise that is luxury holidays. From remarkably unique hotels to once in a lifetime experiences, you will master how to deliver your clients their dreams!! Plus, the chance to win some amazing prizes.

EVENT TIMINGS

6.00pm: Registration | **6.20pm:** Presentations
8.30pm: Hot dinner, entertainment & prizes | **9.45pm:** Carriages

To confirm your place at this amazing event,
email your **name, company and contact** details by **Tuesday 27th July 2021**
to: events@travelbulletin.co.uk or Telephone: **020 7973 0136**

THIS EVENT IS BY INVITATION ONLY
and will be booked on a first come first served basis with limited space available.